

Actions identified by the CQC that the Trust should do to improve: Community health services for children, young people and families

Action ref	Description (from report)	Deadline	Status
CHD01	The children's service should ensure that all members of staff within children's services receive mandatory training on annual basis or as required	End Feb 2018	Open
CHD02	The children's service should ensure that all members of staff within children's services receive an annual appraisal	End Feb 2018	Open
CHD03	The children's service should improve compliance with Friends and Family Test (FFT)	End June 2018	Open
CHD04	The children's service should ensure that staff have manageable caseload within recommended threshold and staff have clear understanding of their own vs team caseloads. Support staff in prioritising data cleansing to close non active caseloads	End March 2018	Open
CHD05	The children's service should ensure that Father's details were linked to the child's records	End June 2018	Open
CHD06	The trust should ensure that all relevant staff within children's services have up to date paediatric basic life support (PBLIS) training	End June 2018	Open
CHD07	The children's services should ensure that there are effective systems in place to review care plans	End March 2018	Open
CHD08	The children's services should ensure to have effective systems in place to reduce their vacancy rate	End June 2018	Open